



COMMONWEALTH OF DOMINICA

Ministry of Health, Wellness and Social Services

REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES – FIRM SELECTION)

Country – Commonwealth of Dominica

Implementing Agency: Ministry of Health, Wellness and Social Services

Name of Project – OECS Regional Health Project ((P168539)

Loan No./Credit No. IDA-64780

Assignment Title Develop and Implement A Quality Management System

Reference No: DM-PCU-Dominica-441135-CS-CQS

The Government the Commonwealth of Dominica is implementing the OECS Regional Health Project (OECSRHP) with funding from the World Bank Group (WBG). The objectives of the Project are to improve the resilience of the health system and to improve the responsiveness of health service delivery during public health emergencies. The Government intends to apply part of the proceeds for consulting services.

The consulting services (“the Services”) include **Consultancy to Develop and Implement a Quality Management System**. The assignment is for a period of twelve (12) months and is expected to commence in December 2024.

For the detailed Terms of Reference (TOR) for the assignment please email hendersons@dominica.gov.dm cc letbprocurement@gmail.com.

The Ministry of Health Wellness and Social Services now invites eligible Consultants to indicate their interests to providing the services. Interested Consultants should provide information demonstrating that they have the necessary qualifications and relevant experience to perform the services. The shortlisting criteria are:

For Firm providing Management Plan services

1. Minimum of ten (10) years’ experience in the role of licensing and accreditation of health care facilities in developing countries.
2. Minimum of seven (7) years specific experience in Laboratory Quality Systems design and implementation.
3. Minimum of five (5) years of experience in conducting ISO Quality Management System audits and certification;
4. Minimum of five (5) years experiences in Continuous Quality Improvement Systems design and implementation in development countries including Latin America and the Caribbean Region (LAC);

5. Proven record of at least three (3) assignment related to the Laboratory Accreditation process or similar accreditation processes associated with ISO 15189 or similar;
6. Demonstrated ability to provide the following expertise (assessing and updating policies, procedures, and guidelines) for the components of the accreditation process.
7. Proven ability to engage (coordination and working) with national counterparts (including senior government officials at national and state level), partners, stakeholders of Public Health;
8. The Firm will ensure that the accreditation body identified as the issuer of the Accreditation Certificate, must be a signatory of the Mutual Recognition Arrangement (MRA) with the International Laboratory Accreditation Cooperation (ILAC).

The attention of interested consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers, September 2023" (fifth Edition) setting forth the World Bank's policy on Conflict of Interest.

Consultants may associate with other firms to enhance their qualifications, but should indicate clearly whether the association is in the form of a joint venture and/or a sub-consultancy. In the case of a joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected.

A Consultant will be selected in accordance with the Consultant's Qualifications Based Selection (CQS) procurement method set out in the Procurement Regulations. Pursuant to section VII paragraph 7.11, the firm with the best qualifications and relevant experience will be selected and invited to submit its technical and financial Proposals for negotiations.

Further information can be obtained at Project Management Unit (PMU) at the Dominica China Friendship Hospital, Federation Drive, Roseau at Tel: (767) 266-2012/275 8352 during office hours 8:00 a.m. to 5:00 p.m. on Mondays and 8:00 a.m. to 4:00 p.m. on Tuesdays to Fridays.

Expressions of interest must be submitted by **October 7, 2024**, at 15.00 hrs. Eastern Caribbean time in a written form (in person, or by mail, or by e-mail) to the following addresses:

Attn: Project Coordinator
OECS Regional Health Project
Project Management Unit
Dominica China Friendship Hospital
Federation Drive, Roseau, Dominica
Tel: (767) 266-2012/275 8352
E-mail: hendersons@dominica.gov.dm cc letbprocurement@gmail.com